

POLICIES + FAQ

Payment Policy

Payments must be received at least 72 hours (3 days) in advance of the performance date. All paid performance bookings are final, there are no refunds. In the case of inclement weather, performances will be rescheduled on a mutually agreed upon date. Any refunds or exchanges granted due to unforeseen circumstances will be granted on a case by case basis less any credit fees.

Weather Policy

Performances with Show Delivered may be postponed due to inclement weather. In the case of inclement weather, performances will be rescheduled on a mutually agreed upon date between client and artists. Please remember in the case of snow or ice to allow clear pathways for performers to access set-up and performance areas.

Show Delivered performers may request performances to be rescheduled due to weather conditions that impede their ability to perform outdoors. If that is the case, we will contact you at minimum 24-48 hours prior to your scheduled performance time.

Safety Policy

For the health and safety of the performers and audience members, all performances are to be held outdoors in compliance with Covid-19 health and safety practices. Please allow for a minimum of 6-feet of social distancing from any audience member to performer. Should this not be in compliance, performers may stop performance at the patron's expense.

FREQUENTLY ASKED QUESTIONS

1. How much does it cost to book a performance?

Performances range in price from \$150 - \$450 depending on type of performance and date requested.

2. What type of performances do you have, and how long are they?

Please refer to our <u>Current Shows</u> page to view performance options. Most performances are approx. 30 minutes. If you are interested in a longer show, we are happy to discuss options.

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3. How do I book a performance?

Please complete the questions listed on our <u>Contact Us</u> page. We will follow-up within 24 hours by email or phone in order to confirm your performance request. You may also call 816.813.0597 for questions.

4. How many people can see a show?

Show Delivered performances can be shared with audiences of under 30 people. We accommodate larger events and corporate gatherings, and can discuss pricing and performance options with you.

5. Where can I have a performance?

Performances are being delivered across the Kansas City Metro area and must occur within 25 miles of Downtown. If your location is more than 25 miles, a \$1 per mile travel fee may be applied.

Shows have been performed on driveways, yards, cul-de-sacs, decks and porches. Performance needs for stage areas vary, so please let us know the set-up you have in mind.

6. Can I tip a performer?

Tipping is certainly appreciated by our artists but not at all required. Please consider tipping through Venmo. Cash may also be shared if safety protocols are taken.

7. Can I book more than one show?

Yes! Several clients have opted to book two or three performances, spacing them out throughout an afternoon or evening.

8. I have a favorite song, a show idea or something unique I'd like - can you do that? Maybe! We'd sure love to learn more about your vision and see if we can make it happen. We work with a variety of performers and would love the opportunity to bring your unique show experience to life!

9. How far in advance do I need to book a show?

It is ideal that we confirm your booking at minimum 3-5 business days before the scheduled performance date. If you are looking to confirm within a quicker window, please call us at 816.813.0597 to discuss. Additional fees may apply.

10. I'm a performer, how do I work with Show Delivered?

We would love to hear from you! Please email a resume, contact information, performance video samples and send to showdelivered@gmail.com.

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